Freedom of Information at
The Glasgow School of Art

Guide to information available through the
Model Publication Scheme
2017
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1. **Introduction**

The Freedom of Information (Scotland) Act 2002 (FOISA) requires Glasgow School of Art (GSA), as a Scottish public authority to adopt and maintain a publication scheme. GSA is under a legal obligation to:

- publish the classes of information that we routinely make available
- tell the public how to access the information we publish and whether information is available free of charge or on payment.

2. **Definition of published information**

For the purposes of this Model Publication Scheme (MPS), to be “published”, information must be:

- already produced and prepared, and
- available to anyone to access easily without having to make a request for it.

Research and information services which involve the commissioning of new information are not considered as “publications”.

3. **Adopting the MPS**

In 2013, GSA made a corporate decision to adopt the Model Publication Scheme [MPS] and also notified the ICO of the decision.

As a public authority covered by the Freedom of Information (Scotland) Act 2002 (FOISA) which has adopted the MPS, we are required to ensure that our own Guide to Information complies with the new version of the MPS, (which came into effect in May 2017) in order to ensure that GSA continues to meet its legal obligations under FOISA.

4. **MPS Principles**

The following principles apply to all information published through the MPS.

**Availability**

This Guide can be found on our website at [http://www.gsa.ac.uk/about-gsa/contact-us/foi-requests/](http://www.gsa.ac.uk/about-gsa/contact-us/foi-requests/)

**Exempt information**

If a document contains information that is exempt under the legislation (for example, sensitive personal or commercial information), the Act allows for the redaction of such information before publication. In accordance with best practice we will explain where and why we have done this.

**Copyright and re-use**

Where GSA holds the copyright in its published information, the information may be copied or reproduced under the fair dealings provisions of the Copyright, Designs and Patents Act 1988, provided that:

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1 The Freedom of Information (Scotland) Act 2002 (FOISA) places a duty on Scottish public authorities to publish information proactively through a Publication Scheme.
• it is copied or reproduced accurately
• it is not used in a misleading context
• the material is credited to ‘GSA’

The Glasgow School of Art holds the following copyright licences:

• Copyright Licensing Agency (CLA)
• Newspaper Licensing Agency (NLA)
• Educational Recording Agency (ERA)
• Ordnance Survey (OS)

Information on the copyright licences can be found at: https://lib.gsa.ac.uk/printing-photocopying/copyright-guidelines/

Charges
The information we publish through the Model Publication Scheme is, wherever practicable, available free via our website at http://www.gsa.ac.uk.

We may charge for providing information directly to you (by post, for example), but we will charge you no more than it costs us to do so. We will always tell you what the cost is before providing information to you. Our current charging schedule is contained below.

<table>
<thead>
<tr>
<th>Charging Schedule for Published Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>We may charge for providing information directly to you (by post, for example), but we will charge you no more than it costs us to do so. We will always tell you what the cost is before providing information to you. Our current charging schedule is:</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Service</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>A3 B&amp;W Photocopy</td>
<td>£0.09 per sheet</td>
</tr>
<tr>
<td>A3 Colour Photocopy</td>
<td>£0.50 per sheet</td>
</tr>
<tr>
<td>A4 B&amp;W Photocopy</td>
<td>£0.05 per sheet</td>
</tr>
<tr>
<td>A4 Colour Photocopy</td>
<td>£0.30 per sheet</td>
</tr>
<tr>
<td>CD-ROM</td>
<td>£0.50 per disc</td>
</tr>
<tr>
<td>Postage</td>
<td>Cost incurred at time of posting</td>
</tr>
<tr>
<td>Pre-Printed Publications</td>
<td>Cost-per-copy of total print run</td>
</tr>
</tbody>
</table>

This charging schedule does not apply to our commercial publications. These items are offered for sale through retail outlets such as shops or websites, and their price reflects a market value of production.

The information we publish through the Model Publication Scheme is, wherever practicable, available free via our website at http://www.gsa.ac.uk. If you have a disability that prevents you accessing our information online, we can usually arrange to send information to you in paper copy through the post. We will not charge you for this service.
For information not routinely published as part of our Model Publication Scheme, the Act permits us to charge for some of the costs we incur in providing such information. This may include staff time to collate information.

If your request costs us between £100 and £600 to provide the information, we can charge you 10% of the cost after the first £100 up to a maximum of £600. We are not permitted to charge you for costs up to the first £100. If your request costs us more that £600, we are permitted to refuse your request under the terms of the Act, although we would normally seek to discuss with you the ways in which this cost can be reduced. If we intend to charge you a fee for our information, we will send you a Fees Notice – you have 3 months in which to respond to this notice.

We are legally required to provide the information you request within 20 working days from receipt of the request.

When writing to us, please include your full name and address, full details of the information you require, and a telephone number so we can contact you if necessary.

**Contact details**
For assistance with any aspect of our Model Publication Scheme, or to request information not published as part of this Scheme, please contact:

Academic Quality Office  
Glasgow School of Art | 167 Renfrew Street | Glasgow G3 6RQ  
T: +44 (0)141 353 4500 E: Foicoor@gsa.ac.uk

If you are dissatisfied with any aspect of our service and wish to request a review, please contact:

Janet Allison I Deputy Registrar  
Glasgow School of Art, 167 Renfrew St, Glasgow, G3 6RQ  
T: +44 (0) 141 353 4462 E: j.allison@gsa.ac.uk

**Duration**
Information will be available for the current and previous two financial years. Where information has been updated or superseded, only the current version will be available (previous versions may be requested from GSA under section 1(1) of FOISA).

**Codes of Practice**
This Guide to Information is consistent with the following codes of practice:  
Scottish Information Commissioner (2017) Model publication scheme 2017 guidance available from the Information Commissioners Website.

5. Classes of Information

<table>
<thead>
<tr>
<th>CLASS 1: ABOUT THE GLASGOW SCHOOL OF ART</th>
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<tbody>
<tr>
<td><strong>Class description:</strong> Information about us, who we are, where to find us, how to contact us, how we are managed, and our external relations.</td>
</tr>
</tbody>
</table>

**General Information about GSA**

**About us**
Information on GSA can be accessed via the GSA website at About Us.

**Contact and registered address**
The Glasgow School of Art, 167 Renfrew Street, Glasgow G3 6RQ, T: +44 (0)141 353 4500
E: info@gsa.ac.uk Contact us http://www.gsa.ac.uk/about-gsa/contact-us/

**Organisational Structure**
Responsible to the Director, the Executive Group ensures the effective leadership, direction and management of the activities of GSA.

The remit, membership and procedures for the Executive Group are available on the GSA Website under Our People/Executive Group.

**Core business hours**
Our core business hours are 09.00-17.00 Monday-Friday, excluding public and local holidays. For access outside these hours, please contact Reception at the number above.

**Complaints**
Anyone can make a complain to GSA via: GSA complaints procedure

**Freedom of Information**
Anyone can request for information not published via: FOI Requests

**Reporting Concerns**
The procedure on reporting a concern can be found under the GSA Public Disclosure (Whistleblowing Policy)

**How GSA is Run**

**Board of Governance**
Governance structures, details and roles of the Board of Governors, including the governing policies of GSA are contained in the GSA’s Statement of Corporate Governance.

**Executive Group**
The remit, membership and procedures for the Executive Group are available on the GSA Website under Our People/Executive Group.

**Academic Committees**
Other decision-making structures related to academic decisions can be found within: The Academic Council Remit and Membership, under Committee Structures and Academic Workflow on the GSA website.
### Strategic Planning

**Mission Statement**
GSA Mission Statement, ambition and values are contained within GSA [Strategic Plans](https://www.gsa.ac.uk/about/strategic-plans).

Policies that include Health and Safety, IT, Equality and Sustainability can be found under [Key Information at GSA](https://www.gsa.ac.uk/about/key-information).

**Strategic Planning**
The Strategic planning process can be found on the GSA website under [Strategic Plans](https://www.gsa.ac.uk/about/strategic-plans).

### External Relations

GSA External Relations and interests with other bodies include:
- GSA Enterprise Limited which can accessed from the [GSA Website](https://www.gsa.ac.uk)
- GSoFa Singapore which can be accessed at [GSoFa Singapore](https://gsofa.com)
- University of Glasgow which can be accessed at [University of Glasgow](https://www.glasgow.ac.uk)
- Scottish Funding Council which can be accessed at: [Scottish Funding Counciloutcome agreement](https://www.sfc.ac.uk)

### CLASS 2: HOW WE DELIVER OUR FUNCTIONS AND SERVICES

Class description: Information about our work, our strategy and policies for delivering functions and services and information for our service users.

#### Functions

**Institutional Policies**
GSA Institutional Policies can be found under [Key Information](https://www.gsa.ac.uk/about/key-information).

The Learning Resources Department at the Glasgow School of Art is subject to internal regulatory processes and to applicable external legislation, including the [Re-use of Public Sector Information Regulations 2015](https://www.gov.uk/government/publications/re-use-of-public-sector-information-regulations-2015). GSA statement of Public Trust can be found at [https://lib.gsa.ac.uk/library-policies/statement-of-public-task/](https://lib.gsa.ac.uk/library-policies/statement-of-public-task/)

#### Services

**List of Services**
GSA services include:
- Study Programmes, including Undergraduate and Graduate degrees, can be found under [Study](https://www.gsa.ac.uk/about/study)
- Information for students which includes: international students; support services; fees, funding and finance; these can be accessed at the GSA Website under: [Life](https://www.gsa.ac.uk/about/life)
- Information related to Research can be accede at: [Research](https://www.gsa.ac.uk/about/research)

### CLASS 3: HOW WE TAKE DECISIONS AND WHAT WE HAVE DECIDED

Class description: Information about the decisions we take, how we make decisions, and how we involve others.

#### Decisions Taken by the Organisation
How we make decisions and what we have decided can be found on the GSA’s [Governance](https://www.gsa.ac.uk/about/governance) and [Academic Services](https://www.gsa.ac.uk/about/academic-services) webpages. These include:
- Board of Governors Committee Minutes
- Academic Services - Committees
Undergraduate and Postgraduate Committee: Remit and Membership
Academic Policies
Code of Assessment

### CLASS 4: WHAT WE SPEND AND HOW WE SPEND IT

Class description: Information about our strategy for, and management of, financial resources (in sufficient detail to explain how we plan to spend public money and what has actually been spent).

Information about our strategy for, and management of, financial resources including how we spend public money can be found in the following links:

- GSA’s financial statements, including annual accounts, remuneration, expense of board members and senior staff can be found in [GSA’s Annual Accounts](#)
- Pay and Grading Structures can be found under [Equal Pay at GSA](#)
- Information on supporting GSA can be found under the [Gift Acceptance and Donor Relations Policy](#)
- Information on [Legacies and Bequests](#)
- Staff Policies which include Maternity Leave Policy can be found under [HR Policies](#)
- Information on scholarships can be found at [GSA Scholarships](#)
- Social Investment Policy can be found at [GSA’s Statement of Socially Responsible Investment](#)
- Information on SFC funding and GSA Outcome Agreement can be found from the [SFC Website](#)

### CLASS 5: HOW WE MANAGE OUR HUMAN, PHYSICAL AND INFORMATION RESOURCES

Class description: Information about how we manage the human, physical and information resources of our organisation.

#### Human Resources

Management of GSA human resources can be found under:
- [HR Policies](#)
- [Working at GSA](#)
- [Relationship with Trade Unions](#)

#### Physical Resources

Management of GSA physical resources can be found at:
- [Sustainability](#)
- [Maintenance of GSA Resources](#)

#### Information Resources

Management of GSA information resources can be found at:
- [Records Management](#)
- [Key Information](#)
- [Freedom of Information Procedures and procedures](#)
- [Data Protection Policy](#)
- [General Data Protection Regulation (GDPR)](#)
## CLASS 6: HOW WE PROCURE GOODS AND SERVICES FROM EXTERNAL PROVIDERS

<table>
<thead>
<tr>
<th>Class Description: Information about how we procure goods and services, and our contracts with external providers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Procurement</strong></td>
</tr>
<tr>
<td>Procurement policies and procedures can be found under: <a href="http://www.apuc-scot.ac.uk">Procurement at the GSA</a></td>
</tr>
<tr>
<td><strong>Invitations to tender</strong></td>
</tr>
<tr>
<td>Invitations to tender are made in accordance with: Procurement Reform (Scotland) Act 2014, the Procurement (Scotland) Regulations 2016 and the Public Contracts (Scotland) Regulations 2015. Links can be found under: <a href="http://www.apuc-scot.ac.uk">http://www.apuc-scot.ac.uk</a>, <a href="http://www.apuc-scot.ac.uk/#!/contracts">http://www.apuc-scot.ac.uk/#!/contracts</a></td>
</tr>
<tr>
<td><strong>Register of contracts awards</strong></td>
</tr>
<tr>
<td>Register of contracts awarded which have been through formal tendering can be found at <a href="http://www.apuc-scot.ac.uk">Public Contracts Scotland</a></td>
</tr>
</tbody>
</table>

## CLASS 7: HOW WE ARE PERFORMING

<table>
<thead>
<tr>
<th>Class Description: Information about how we perform as an organisation, and how well we deliver our functions and services</th>
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<tbody>
<tr>
<td>Information on how we are performing can be found under:</td>
</tr>
<tr>
<td><a href="#">Complaint Handling Performance</a></td>
</tr>
<tr>
<td><a href="#">Equality Reports produced under the Equality Act 2010</a></td>
</tr>
<tr>
<td><a href="#">Enhancement-Led Institutional Reviews (external resource)</a></td>
</tr>
<tr>
<td><a href="#">Staff and Student Equality Statistics and Monitoring Reports</a></td>
</tr>
<tr>
<td><a href="#">Higher Education Statistics Agency headline statistics (external resource)</a></td>
</tr>
<tr>
<td><strong>Key Information Sets (external resource)</strong></td>
</tr>
<tr>
<td>• National Student Survey</td>
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<tr>
<td>• Destination of Leavers from Higher Education</td>
</tr>
<tr>
<td><a href="#">Programme Monitoring and Annual Reporting Policy</a></td>
</tr>
<tr>
<td><a href="#">Quality Assurance</a></td>
</tr>
<tr>
<td><a href="#">Research Excellence Framework 2014 (external resource)</a></td>
</tr>
</tbody>
</table>
## CLASS 8: OUR COMMERCIAL PUBLICATIONS

**Class description:** Information packaged and made available for sale on a commercial basis and sold at market value through retail outlets.

- GSA Enterprises Ltd
- GSA Shop
- Research outputs

## CLASS 9: OUR OPEN DATA

**Class description:** Description Open data made available by GSA as described by the Scottish Government’s Open Data Resource Pack and available under an open licence.

- GSA on Policy on Open Data

The reprographic guide which covers images from the GSA Collections (Library, Archives and Collections) can be found at: [Guide to Reprographic Services for Library Special Collections, Archives and Museum Collections](http://radar.gsa.ac.uk/)

GSA research repository RADAR ([http://radar.gsa.ac.uk/](http://radar.gsa.ac.uk/)) includes material that is available under Creative Commons licences.